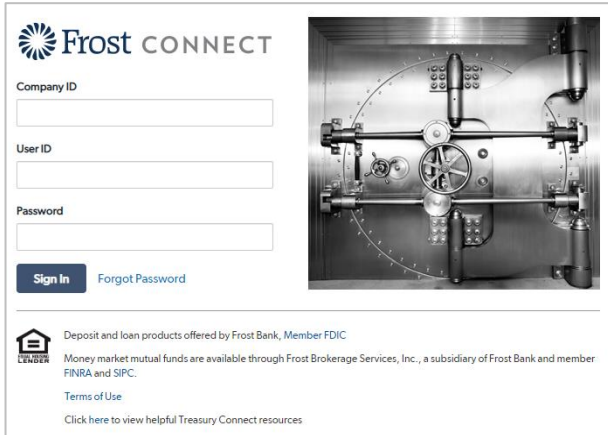


INITIAL SIGN-ON

Follow these steps to sign on to Frost Connect.



1. Navigate to frostbank.com and click on the **Other Login** dropdown on the Home page. There will be a link to **Frost Connect** for you to select to access Frost Connect.
2. Enter your new **Company ID**.
3. Enter your current **User ID**.
4. Enter your temporary **Password**. (The serial number on the back of the token with Frost! Example: 123456Frost!).
5. Enter your token credentials.
6. Select and answer five security questions.

COMPANY ID

This will be assigned to the company and will be the same for all users within that company.

USER ID

This will be your individual assigned User ID. This ID will remain the same unless:

ISSUE	CHANGE
1. Your User ID contained spaces or an underscore.	The spaces and/or underscores will be removed and remaining characters compressed to create your new User ID.
2. Your User ID contained more than 20 characters.	Your Business Connect User ID will only be the first 20 characters of your Cash Manager User ID.
3. Your User ID was an email address that contained more than 20 characters.	The email prefix (characters before the @) will be your new User ID.

PASSWORD

Passwords will be provided to you by your company admin and are only valid for **30 days**. Passwords require:

- a minimum of 8 characters
- a maximum of 16 characters
- upper and lower case
- alphanumeric
- at least one special character

ACCEPTABLE SPECIAL CHARACTERS:

!"\$%&'()*+,-.\:;=?@^_{|}~;

TOKEN

You will be prompted to enter an authorization code. Use the same token you previously used with Cash Manager.